

CONSULS ACCESS SERVICES COMMITTEE ANNUAL REPORT 2008/2009

Committee Members: Shirley Cavanagh(SCSU), Kimberly Farrington (CCSU), Russell Gladstone(WCSU), Janice Kozovich(CCSU), Greg Robinson(ECSU), Diane Pizzo(CSL)

Highlights of Committee discussions:

Holds between CSU campuses and the Connecticut State Library

Currently, CSL does not participate in the CONSULS resource sharing between the CSU campuses.

Goal for FY2010: CSL and CSU will assess delivery options available, workload, workflow and procedures for including CSL in CONSULS resource sharing between all five institutions. A pilot project will take place next fiscal year.

Database maintenance issues

Hold requests for items not found on shelf are being kept in the Hold queue too long without notifying students of status of the request. The Committee agreed that if an item is not found within two days, it was decided to cancel the hold, generate a hold cancellation notice, and mark the item missing.

Distance Learning and remote ILL:

As registrations for online classes increase, services to students are evolving. By nature, items requested via ILL are not sent directly to students, but are sent library to library only. Southern mails books directly to out of state students registered in distance education courses at SCSU.

Collaboration

This year in addition to meeting at SCSU, we have worked together effectively via email, conference calls and even experimented using a wiki. A draft of a wiki for the Access Services was created so members could post and access meeting minutes and agendas.

Recommendation for 2009/2010 Committee Chair

Kimberly Farrington (CCSU)

Respectfully submitted,

Diane Pizzo (CSL), Committee Chair, 2008/2009

June 8, 2009